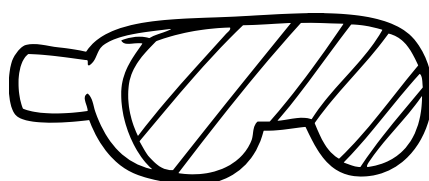


# ANNUAL REPORT

2017





# A LETTER FROM THE EXECUTIVE DIRECTOR



James 1:27 says “27 Religion that God our Father accepts as pure and faultless is this: to look after orphans and widows in their distress and to keep oneself from being polluted by the world.” At the Well we feel our calling to look after those in distress but do it in such a way that is empowering, uplifting, and God honoring. As I reflect back on 2017, it’s amazing to see how our wonderful staff, group of volunteers, partners, and numerous others have come together as the body to serve those that are hurting.

As you read through this annual report you will see many new programs that support people in need, you’ll learn about how we desire to steward donations and the generosity of the community, you’ll see how we engage within the community and with our volunteers, and you’ll see how the Well is impacting the lives of others through Christ.

As I look back at the year, first I’m amazed at how fast it has gone by. I continue to be humbled by the grace of God, the generosity of others, and how that generosity is enabling us to grow programs and serve an ever-expanding client base. But, we’re not done... 2018 will be full of exciting new programs and activities that support our clients, our churches, and our communities.

We’re putting resources toward work programs, addiction/recovery programs, life skill teaching, and overall growth of the ministry. Wow, what a journey. We’re thankful that all of you are playing a vital role.

Blessings,

Executive Director, Jayson Henry



## 2017 PROGRAM HIGHLIGHTS



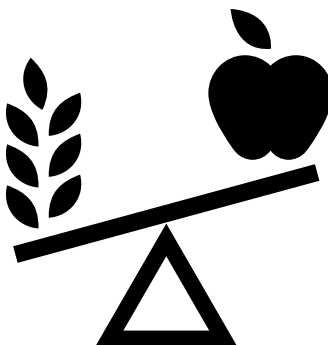
### MISSION

Sharing Christ's love as we **walk alongside** people in difficult situations by providing **hope**, support and new opportunities for life.



### RESOURCE CENTER

- 1,000 + clients came through the Resource Center
- 211 new clients
- 511 walk-in's supported



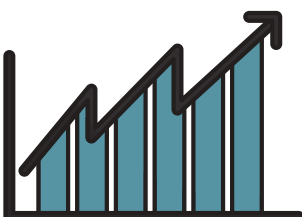
### GETTING AHEAD

- 12 graduates of the 15 week class
- Mentoring started in 2018 with a focus on "Money and Me"
- Graduates moved on to Connections, a mentorship program to carryout life goals



### LOAN PROGRAMS

- 300 + pieces of medical equipment were loaned out of our Medical Loan Closet
- 175 bikes were repaired to loan or sell through our Bicycle Ministry, and 7 were loaned to clients in 2017



### THRIFT STORE

- 38% sales growth
- Donors purchased us a new delivery truck
- An eBay site was created to best steward valuable donations
- 100% of profit generated from the thrift store supports the ministry

## FINANCIALS

### STEWARDED DONATIONS



We work hard to make the best possible use out of donor funding. We recognize we could not do it without the success of the thrift store, and the support of our community, churches, individuals, and businesses.

### BOARD MEMBERS

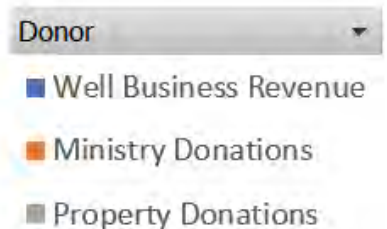
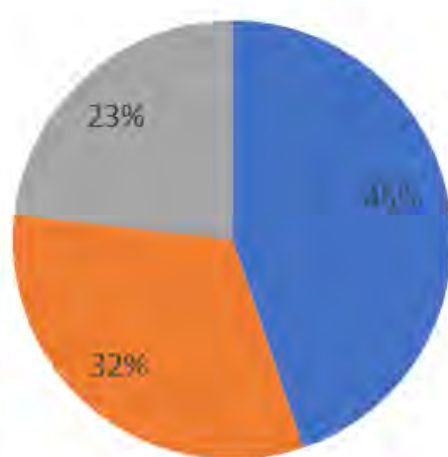


- Sandy Blom-Current Chair
- Mike Buchheit-Co Chair
- Don DeWaard-Treasurer
- Kathy Terlouw-Board Member
- Alex Billings-Board Member
- Jayson Henry-Executive Director

### 2017 REVENUE SOURCES

Sum of Amount

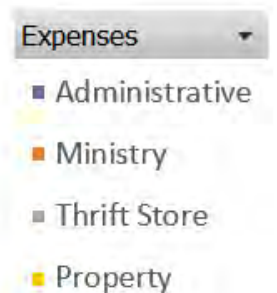
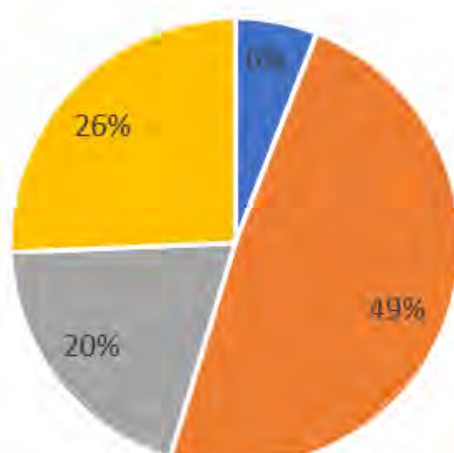
2017 Revenue Sources



### 2017 EXPENSE BREAKDOWN

Sum of Amount

2017 Expense Breakdown



## 2017 PROGRAM LAUNCHES

### INNOVATIVE PROGRAMS



We are always listening for next steps from God. We seek to serve clients with a variety of innovative and transformative programs to help them stabilize their resources.

### WELL WORKS



- We hired Rich Kackmarynski in September 2017 to direct Well Works
- Ring-O-Matic became our first customer with production starting in 2018
- Our goal is 500 hours of work per week, and 25 participants by the end of 2018

### ACTS: A CALL TO SERVE MINISTRIES



- ACTS allows people to lend a hand to those that need it
- 60+ projects completed in 2017 in and around Marion County
- Service Surge was cancelled in 2017 due to the transition, but will take place in 2018 under the name Transform.

### NAMI: NATIONAL ALLIANCE ON MENTAL ILLNESS



- Led by volunteers Bev and Steve Roozeboom
- Families are learning how to stabilize their resources and support those in their family suffering from mental health issues

### MEN'S BREAKFAST



- Led by volunteers Stu Bandstra and Doug Renaud
- 10-20 men gather in community event Saturday morning for breakfast and fellowship

### IF: GATHERING



- Led by volunteer Kate Guess
- Once a month, 5-15 women served by The Well are gathering in community to talk about where they see Jesus working in their lives

## PARTNER HIGHLIGHTS

### PARTNER ORGANIZATIONS



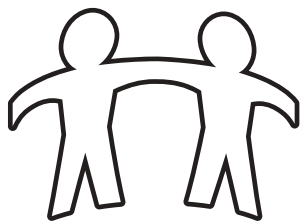
Partner organizations of The Well share the same objectives and serve clients in a variety of ways. Our partner organizations are separate community based organizations located at The Well Campus. We believe there is power in partnering together!

### PELLA COMMUNITY FOOD SHELF



- 500 families are served per year
- An average of 1400 individuals are fed per month
- Open Tuesdays 8-9 am and 6:30-8 pm. Call 641-780-1779

### CONGREGATE MEALS



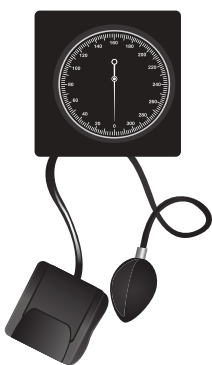
- Daily 25 + seniors gather M-F for a meal, which rose from 10 daily-largest group 115
- Meals are provided by Marion County Senior Nutrition, and served by our volunteers who also deliver Meals on Wheels

### GOOD SAMARITAN FREE MEDICAL CLINIC



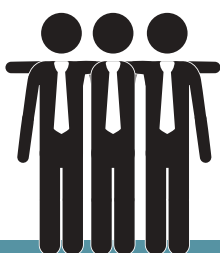
- Serve 100+ people a year
- Open 1st and 3rd Thursday from 6-7 pm  
No appointments needed.

### FOOT CARE AND BLOOD PRESSURE CLINIC



- Serves 10-20 seniors every other month from 8-11 am.
- Call 641-828-2238 ext 221 to schedule appointments

### VITAL MEN MINISTRIES



- 15 men meet once a week for bible study on Wednesdays from 6:30 pm-8 pm
- Contact 641-780-1295



## 2017 VOLUNTEER HIGHLIGHTS

### VOLUNTEERS



Volunteers are a vital part of making our ministry run smoothly. Each volunteer attends a training, completes a background check, and is assigned to an area to leverage their gifts. We are blessed with over 300 active volunteers!



### THRIFT STORE

- 10,000 + volunteers hours were logged in 2017
- 55 groups volunteered in 2017



### RESOURCE CENTER

- 1,500 + volunteer hours were logged in 2017
- 25 groups volunteered in 2017



### ACTS

- Volunteers have put in 5,000 + hours while doing ACTS projects in 2017
- Contact [acts@thewelliowa.org](mailto:acts@thewelliowa.org)

### VOLUNTEER TRAINING



- Trainings are held on the second Tuesday of each month and focus on the ins and outs of the ministry
- Average attendance each month is 7-10 new volunteers
- 75 people attended volunteer training in 2017

### VOLUNTEER LEADERS



- Often, we look for volunteers who want to take ownership of a program, project, or mentorship opportunity with our clients
- We had 35 volunteer leaders in 2017



## VOLUNTEER OPPORTUNITIES

### VOLUNTEER AT THE WELL



Ministry at The Well doesn't happen without the support of our communities and faithful, committed volunteers. The Lord always brings the most genuine, servant-hearted men and women to move this ministry forward. Consider where you might plug in!

#### THE WELL THRIFT STORE

**M, T, W, F 9-5 PM | THURSDAYS 9-7 PM | SATURDAYS 9-4 PM**

- SORT, TAG, HANG CLOTHES AND LINENS
- HANDLE NEWLY DONATED ITEMS
- STOCK/ORGANIZE SHELVES
- HOSPITALITY INCLUDING GREET CUSTOMERS, RUN CASH REGISTER, AND MAINTAIN A FRIENDLY ENVIRONMENT
- HELP WITH MARKETING EFFORTS
- PICK UP DONATIONS
- CLEAN FURNITURE
- EBAY SALES
- TUNE UP BIKES

#### THE WELL RESOURCE CENTER

**M, T, TH, 10-5 PM | FRIDAY 10-3 PM**

- HOSPITALITY INCLUDING GREET CLIENTS, ANSWER PHONE CALLS AND SCHEDULE APPOINTMENTS
- MAKE DESSERTS/SNACKS
- PROVIDE CHILD CARE FOR CLASSES
- SERVE MEALS
- MENTOR CLIENTS THROUGH OUR GETTING AHEAD/CONNECTIONS CLASSES

#### WELL WORKS

**M-F 8:30-3:30 PM | OCCASIONAL SATURDAYS**

- BE FRONT-LINE SUPERVISOR FOR THE WELL WORKS PROGRAM
- MENTOR CLIENTS PARTICIPATING IN THE WORK PROGRAM
- MOVING PROJECTS
- MAINTENANCE PROJECTS
- HELP WITH MISCELLANEOUS COMMUNITY NEEDS INCLUDING FIXING UP HOMES, LANDSCAPING ETC.

You can volunteer individually, or as a group. Contact [tabithavos@thewelliowa.org](mailto:tabithavos@thewelliowa.org) or call 641-621-0164 ext 709 to learn more, or visit [thewelliowa.org](http://thewelliowa.org) to fill out an application.

FOR MORE INFORMATION VISIT US AT [THEWELLIOWA.ORG](http://THEWELLIOWA.ORG)





## WELL TEAM



### TEAM CULTURE

The Well is made up of servant-hearted individuals who value relationships, and sharing Jesus with everyone who walks through the door.



**JAYSON HENRY,  
EXECUTIVE  
DIRECTOR**



**NANCY HENRY,  
THRIFT STORE  
DIRECTOR**



**KAREN  
DUNSBERGEN,  
RESOURCE CENTER  
DIRECTOR**



**RICH KACMARYNSKI,  
WELL WORKS  
DIRECTOR**



**EDEN YOUNGBERG,  
ADVANCEMENT AND  
MARKETING  
DIRECTOR**



**TABITHA VOS,  
VOLUNTEER  
COORDINATOR**



**LAURA REIF,  
CARE COORDINATOR**



**TAB VANDERHORST,  
THRIFT STORE**



**KIM BRENZINER,  
CARE COORDINATOR  
& THRIFT STORE**



**BRIDGETTE  
HARDESTY,  
THRIFT STORE**



**AMY RECKER,  
THRIFT STORE  
(VOLUNTEER STAFF)**



**JOSH CONRAD,  
CARE COORDINATOR  
(VOLUNTEER STAFF)**



## COMING TO THE WELL IN 2018



### COMING IN 2018

If you know The Well, then you know we deeply value relationships and partners. Take a look at what's coming in 2018 to best support our clients!

### ADDICTION RECOVERY



- Celebrate Recovery is Christ-centered 12 step recovery program for those struggling with hurt, pain or addiction of any kind. Celebrate Recovery is a safe place to find community and freedom from the issues that are controlling our life.
- Discover Hope believes in the power of God's word, prayer, and restoration; a place where you can find a community of people who believe in you while you work on your recovery. In Christ, all people can find hope in their recovery from anything holding them back.
- Each class is led by a group of Christ-centered volunteers

### WELL WEST



- We desire to create a campus of resources for our clients, where all programs are located in one area. Well West will help us accomplish this.
- ACTS and manufacturing work through Well Works will move to Well West once the renovations are finished
- We are looking for investors for this project build-out- let us know if this is you or your business.

### SPRIGS 'N SPROUTS



- A large organic garden run by volunteers who grow produce to feed the community
- A portion of produce will go to the Pella Community Food Shelf
- Well Works employees and volunteers will get to work in the garden



## SUPPORT THE WELL IN 2018



### PARTNER WITH US

Your financial support and prayer is what keeps this ministry moving forward. Your support allows us to help more people. Please consider partnering with us financially.

### YES, I WOULD LIKE TO PARTNER WITH THE WELL TO OFFER HELP AND HOPE

Enclosed is my tax-deductible automatic **monthly** contribution of:

- ☐ \$25
- ☐ \$50
- ☐ \$100
- ☐ \$500
- ☐ \$1,000
- ☐ Other

Checks can be made payable to The Well. Please attach a voided check for monthly contributions.

Enclosed is my tax-deductible **one-time gift** of:

- ☐ \$25
- ☐ \$50
- ☐ \$100
- ☐ \$500
- ☐ \$1,000
- ☐ Other

☐ Check if your employer offers a matching gifts program

Employer Name:

Name:

Address:

Email Address:

Phone Number:





419 E Oskaloosa St  
Pella, IA 50219



641-621-0164 ext 706



info@thewelliowa.org



thewelliowa.org